



Buckinghamshire County Council Select Committee

Environment, Transport and Locality Services Select Committee

Report to the Environment, Transport and Locality Services Select Committee

Title:	Household Waste and Recycling Centre Service and Waste Acceptance and Access Policy Review Project Update
Committee date:	6 th December 2013
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Report signed off by Cabinet Member:	Netta Glover, Deputy Cabinet Member
Electoral divisions affected:	ALL

Purpose of Agenda Item

- **Information:** To update the Environment, Transport and locality Services Select Committee on the Household Waste and Recycling Centre (HWRC) Service and Waste Acceptance and Access Policy (WAAP) Review Project.

Background

- The HWRC and WAAP Review project was introduced to the Committee at meeting held on 24th July 2013 as part of Item 6 Overview of Environment Portfolio within the Place Service.
- Buckinghamshire County Council has a statutory function as a Waste disposal Authority to provide one or more HWRC's where Buckinghamshire residents of can recycle and dispose of their own Household Waste. Our WAAP defines who, how and what types and quantities of waste we will accept at each of our sites.
(Appendix 1)



- The Project is a broad ranging review of both our HWRC infrastructure and WAAP and has the following Objectives :
 - To control the deposit of illegal trade waste by limiting free access to HWRC's, and encourage alternative routes for legal trade waste disposal
 - Ensure Buckinghamshire residents have appropriate access to the County's Household Waste Recycling Centres to dispose of their own Household Waste free of charge;
 - The provision of an appropriate level of non-statutory services for example the provision of facilities for the disposal of DIY.
 - Achieve MTP Savings of £50k, £100k & £150k over the next 3yrs.
 - Ensure fly tipping does not increase once a proposed policy has been implemented

Summary

- At the time of the 24th July committee the project was in process of completing a baseline assessment of Buckinghamshire's HWRC's. The project team and board have since commented on an initial set of Long List of Options to modify HWRC service and the Waste Acceptance and Access Policy.
- This long list has been developed into a range of 39 Options across the following areas which currently constitute the review of the WAAP and its sub policies and the efficiency of our HWRC infrastructure.
- At present modelling suggests those options highlighted bold could contribute most to the Projects MTP Savings. Each option includes an assessment of potential variation in recycling performance and number of fly-tipping incidents as well as the Net cost/benefit of the Option. All options remain under review and significantly options for implementation each are continuing to be developed
 - Incentivising users bringing income generating waste streams - *average and waste stream specific financial assessment for customer considered. Significant risk identified. Broader 'reward' option being investigated.*
 - **Restricting acceptance or charging for acceptance of certain waste streams** - *options model assesses variations of current restrictions and / or charging for non-statutory waste streams and flexible access for customers.*
 - Amendments to Trade Waste acceptance:- *options for modified charging structure and broader access to trade waste disposal options being considered to encourage customers and business to use the facilities*

- **Management of out of County waste** - *analysis of customer data to assess cost to BCC of waste from residents of neighbouring authorities*
 - Reclassification of sites as super- and sub-sites with certain waste streams not accepted at sub-sites – *option provides some potential savings.*
 - **Reconfiguration of HWRC Service Closure of one or more HWRC sites and/or changing operating hours** - *A statutory minimum and strategic best fit option are being modelled in addition to site closure options including Amersham, Aylesbury, Bledlow, Burnham, Chesham and/or Langley HWRC's.*
 - Modifications to Permit scheme – permit frequencies, costs or customer base.
- The Waste Business Unit HWRC contractor jointly commissioned our customer satisfaction survey which also asked 1921 customers questions which will help inform the project model and provide customers initial opinions of some options.

Resource implications

- The Project Board (Appendix 2) is chaired by Lesley Clarke, Cabinet Member for Environment and is supported by a multi-disciplinary Project team and technical consultants SLR.
- The project is determined to ensure that income generation options, the customer and demand management are key considerations to ensure overall benefit to Buckinghamshire residents and achieving the key MTP objective.
- This is a 'spend to save' project and implementation of shortlisted options could range from modification of current systems and/or investment in new methods of delivering our waste acceptance policies.
- If shortlisted some options could lead to changes in overall internal and/or external FTE resource.

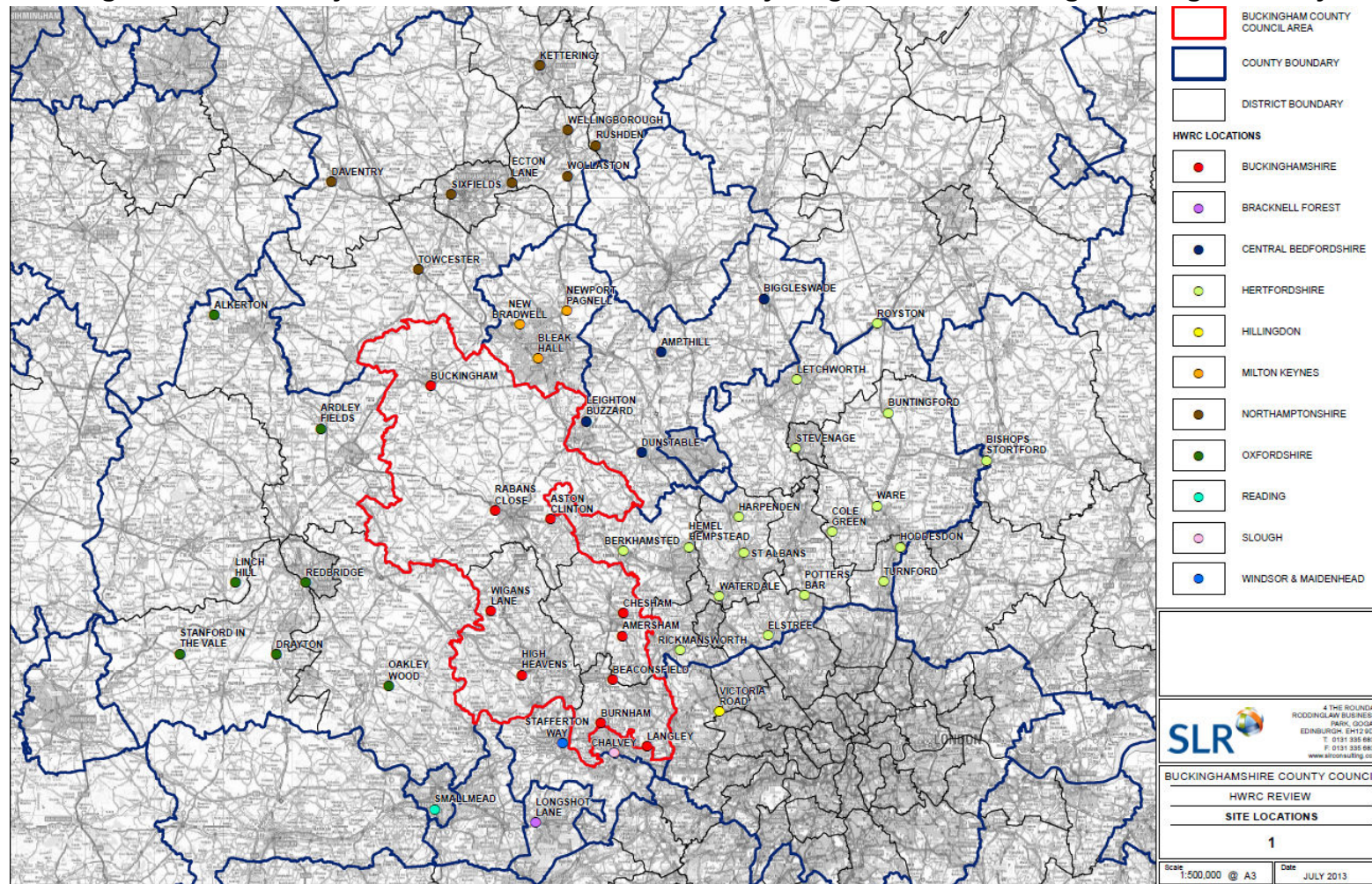
Next steps

- Long list options being completed (Dec 13) and Short list of options to be proposed together with timeline for implementation. The Project board will consider shortlisted options Jan 14 and Detailed Modelling of Shortlisted Early 2014 will undergo further check and challenge.
- **Environment, transport and locality Services Select Committee Members are invited to take part in a workshop to comment upon these options in Jan 2014.**
- Stakeholder Consultation, Early 2014 with WAAP & HWRC Review Formal report to Cabinet Member basis of decision process and subsequent Option implementation.

Appendix 1 – Buckinghamshire County Council Household Waste Recycling Centres and our Waste Acceptance and Access Policy:

- We have ten Household Waste Recycling Centres in Buckinghamshire (Figure 1).
- Local Businesses may dispose of Commercial and/or Construction & Demolition waste at one of our five Trade Waste HWRC's. Charges apply and are published on the Buckscc website.
- Buckinghamshire County Councils Waste Acceptance and Access Policy was brought in in July 2006 on the ground the Policy is implemented through what is commonly referred to as the 'Permit Scheme'. The Policy itself is much broader and defines the type and quantity of waste we accept at our facilities and has six supporting Sub Policies.
 - Sub Policy 1 (SP1): Access and Waste Limits for Charities
 - Sub Policy 2 (SP2): Acceptance of DIY Waste
 - Sub Policy 3 (SP3): Acceptance of Hazardous Wastes
 - Sub Policy 4 (SP4): Height Barriers at Entrances to Sites
 - Sub Policy 5 (SP5): Access to Sites on Foot
 - Sub Policy 6 (SP6): Acceptance of Trade Waste
- **Key elements of the permit scheme**
 - Permits are issued to Buckinghamshire residents who use a vans and / or trailers above 0.9m x 1.2m (3ft x 4ft) to bring household waste to the sites.
 - Trailer sizes are restricted at certain sites with certain sizes of Trailers access to larger HWRCs only)
 - Four types of permits: General, Recyclable, DIY and/or asbestos - issued by post to the resident's home address, for their own household waste to a nominated HWRC.
 - Permits are for a fixed duration: General, Recycle 1month (3 month on renewal); DIY 31 days / one visit for six 'items' of DIY waste.
 - Permits are free, issued to Householders living in Householders may apply for a permit via Bucks web site, by phone or in writing for permits
 - Any vehicle carrying Trade waste trying to deposit waste for free is not accepted
- Buckinghamshire County Council has working arrangements with two neighbouring authorities which allows residents of Slough and Herts also have access to some sites

Figure 1: Buckinghamshire County Council Household Waste Recycling Centres and neighbouring authority sites.



Appendix 2 _ HWRC and WAAP Review Board

Name	Role	Comment
Joe Nethercoat	Project Sponsor	Place SMT
Gurbaksh Badhan	Senior Business User	Waste Business Unit
Keith Lamb	Senior Supplier	Regional Operations Manager FCC environment
Lesley Clarke Netta Glover	Cabinet Member Deputy Cabinet Member	Political Acceptability – Decision Political Acceptability
Deborah Andrews	Finance	Moving into shortlisting stage

